Communication with Medical Control

Purpose: To provide medical guidance for the prehospital treatment of persons who utilize the EMS system.

Scope: Communication with Monroe County Medical Control is required for any EMS request for service to which an ambulance is dispatched and a patient is either transported, treated on scene, or the patient refuses care (See **General Procedures** 5-22).

1. Procedure
   A. Contact with Monroe County Medical Control shall be made using the 800 Mhz radio system, HEAR radio or telephone at the earliest opportunity.
   B. For patients being transported to Mercy Memorial Hospital, provide a report of the patient's condition and estimated time of arrival at the hospital. The physician or physician's designee may provide additional instructions regarding patient care or destination at this time.
   C. For patients who will be transported to a hospital outside of Monroe County, contact the receiving hospital to provide a report of the patient's condition.
      i. For patients being transported to Wayne County hospitals, refer also to **System Protocols** 6.28, Coordination of Services agreement between Monroe and Wayne County medical controls.
      ii. When transporting to a hospital outside of Monroe County, notify Monroe County Medical Control of the unit number transporting and the patient's destination either during or immediately following transport. Also, if applicable, contact Monroe County Medical Control to receive additional patient care instructions.
      iii. If unable to contact the receiving hospital, request that Medical Control contact the receiving hospital and provide a report of the patient's condition.
   D. For Priority 1 patients, alert the closest appropriate hospital, as soon as possible, that you will be transporting a Priority 1 patient, and include a summary of the priority 1 findings. For Priority 2 and 3 patients, contact the receiving hospital following a complete assessment and treatment to provide a patient report.

2. Communication Failure
   A. If unable to contact Medical Control during or immediately after the incident, refer to **System Protocols** 6-2, Communications Failure.